

# **WELCOME EBT CUSTOMERS!**

## **To the Redding Certified Farmers' Market**

Here's how EBT sales will work at the Shasta Growers Association's farmers' market:

- 1.) You arrive at the Saturday market, our largest and busiest market, which is at City Hall on W. Cypress Ave., every Saturday from April to mid-December, from 7:30 am to noon.
- 2.) Make your way to the EBT booth which will be in the middle of the market. You'll be able to swipe your EBT card there from 8 to 11 am. Individual vendors are not set up to swipe cards.
- 3.) Tell the attendant how much money you'd like taken out of your EBT account and turned into "market money". You'll be given special market tokens, a.k.a. "wooden nickels", each worth \$1. These never expire and you should treat them like cash.
- 4.) Once you have your tokens, you can use them with any participating vendor (look for the SNAP sign, or just ask!), for any eligible food, anytime the market is open. We have just about any fruit or vegetable you can imagine, plus eggs, meat, cheese, honey, jams and jellies, baked goods and more. Please note that no change is given for tokens, so aim to buy things in whole-dollar amounts to get the most for your money.

**Refunds:** Vendors will not exchange tokens for cash, and the EBT attendant doesn't have any cash either. But, if you decide you just don't want that many tokens, you can return unused tokens and get a refund back to your EBT account. Refunds will only be issued with a receipt, on the same day the tokens were purchased.

Thanks for coming out to the market. Our goal is to make EBT sales quick, easy and glitch-free. We hope you will let us know if you have ideas about how we can better serve your needs. See you at market!